

2/31

Attorney Docket No. UK999-027

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): H.E. Butterworth et al.  
Docket No.: UK999-027  
Serial No.: 09/401,676  
Filing Date: September 22, 1999  
Group: 2131  
Examiner: Christian A. LaForgia

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature: *[Signature]* Date: August 18, 2005

Title: Data Processing Systems and Methods  
for Processing Work Items in Such Systems

AMENDMENT TRANSMITTAL

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Submitted herewith is the following document relating to the above-identified patent application:

(1) Amendment and Response to Office Action.

There is no additional fee due in conjunction with the Amendment. In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **International Business Machines Corporation Deposit Account No. 50-0510** as required to correct the error.

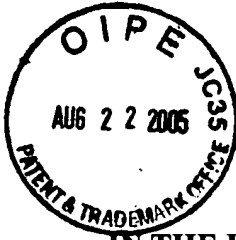
Respectfully submitted,

*[Signature of Robert W. Griffith]*

Date: August 18, 2005

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Signature: *U. Benvenuti* Date: August 18, 2005

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**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the outstanding Office Action dated May 18, 2005, please amend the above-identified application as follows: